

Alabama Board of Nursing Provider Number: ABNP 1070 Expiration: 5/17/2028
Alabama State Board of Social Work Examiners Provider Number: 0010 Expiration: 7/31/2026



All aboard!

We are heading on an adventure!

Join us for the AHPCO Annual Conference:

Come Away With Me PASSPORT TO SUCCESS



October 9th - 11th, 2024
Island House Hotel

a Hilton Property
Orange Beach Alabama



Hotel code is AHPCO 2024

Rates available October 8-13, 2024. Feel free to come early or stay later! If the dates you entered are before or after your group dates, your special rate may not show – just let us know

The cutoff date for special rates is September 16 To book via phone, call 251-981-6100 and use code: AHP To book online, use this link:

https://group.doubletree.com/qc4tvj





Traveling the World: Experience the Cultures Wednesday, October 9, 2024

Hospice care takes us to homes and facilities and introduces us to people with varied cultural backgrounds. Every encounter offers us an opportunity to enrich our lives and expand our experiences.

Sadly, there are many people with cultural differences who are underserved by hospice. Medicare encourages hospices to expand our horizons and provide care to these people who may fear hospice and medical institutions. Today's session will focused on the underserved.



7:00 a.m 8:00 a.m.	Registration / Breakfast (on your own) Vendor Set Up 1
8:00 a.m 8:30 a.m.	Welcome and Conference Launch
8:30 a.m 9:30 a.m.	Kendra Ward Harris - Improving End of Life Care for African Americans and Ethnic Cultures
9:30 am 9:45 a.m.	Break/Vendor Time
9:45 a.m 10:45 a.m.	Tim Brown- LGBTQ Death & Dying, A Human Experience
10:45 a.m 11:00 a.m.	Break/Vendor Time
11:00 a.m 12:00 p.m.	Jessica McGlory- Let's Implement Health Equality part 1
12:00 p.m 1:00 p.m.	Lunch/Free/Vendor Time
1:00 p.m 2:00 p.m.	Jessica McGlory- Let's Implement Health Equality part 2
2:00 p.m 2:15 p.m.	Break/Vendor time
2:15 p.m 3:15 p.m.	Your Hospice Census- Who's Missing? Round Table Discussion
3:30 p.m 5:00 p.m.	AHPCO Board meeting - Gulf Room Vender Set Up 2
5:00 p.m 7:00 p.m.	Vendor Reception- Island Ballroom





World Culture Travel Guides

Wednesday, October 9, 2024

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Kendra Ward Harris, CRNP, PhD

BACKGROUND

Kendra Ward Harris is a board certified Family Nurse Practitioner with over 13 years experience in the nursing field. She completed her Doctorate of Nursing Practice with a focus on leadership at Jacksonville State University.

Dr. Ward Harris obtained her Master of Science in Nursing-FNP, Bachelor of Science in Psychology, and Associates of Science in Nursing from Troy University. Throughout Kendra's career she has worked in an Internal Medicine practice, Surgical Trauma and Vascular Intensive Care Unit (STVICU), and as collegiate faculty/adjunct.

She proudly served as a combat medic (91W) in the United States Army for 10 years. Organizations she holds memberships in include the Honor Society of Nursing -Sigma Theta Tau International, American Association of Nurse Practitioners (AANP), Delta Sigma Theta Sorority, Inc., and the River Region Nurse Practitioners to name a few. Advocating and caring for the marginalized patient population is her life's passion.

TOPIC

IMPROVING END OF LIFE CARE FOR AFRICAN AMERICANS AND ETHNIC CULTURES

OBJECTIVES:

- Identifying and respecting cultural differences among ethnic communities
- · -Understanding code switching for people of color and how it effects end of life practices.
- Respecting communication differences amongst cultures
- · -Understanding pain cues in ethnic cultures
- · -Informing minority communities of the formalities of hospice/end of life care
- · -Increasing End of Life Satisfaction in the People of Color

TIM BROWN

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BACKGROUND

Tim Brown brings a unique blend of experience to the table. With a background in both theology and psychology, he served as a chaplain in the US Army, deploying twice to Afghanistan. There, he provided support to soldiers facing trauma and advocated for person-centered care. Tim has extensive experience in dealing with and speaking on issues such as religious/faith issues, individual mental health challenges, death and dying, and has been a passionate advocate for LGBTQ+ rights.

After their military service, he leveraged his diverse skills to work as a vendor manager at Google Cloud, He also actively participated in and spoke for Google's Diversity, Equity, and Inclusion (DEI) initiatives. Currently, Tim enjoys semiretirement, focusing on building commercial development investments while continuing his speaking and advocacy work.

TOPIC

LGBTQ DEATH & DYING, A HUMAN EXPERIENCE

- · Encourage attendees who give so much in a very challenging field of work
- . Level set expectations
 - Look at LGBTQ issues as an advocacy, not activism
 - Share the commonality of the human experience
- Focus on unique and specific needs in the LGBTQ community in the hospice/pallative care phases of life
- Express the simplicity in meeting the needs of someone perceived to be different by recognizing the common Come Away Me Coss PASSPORT TO SUCCESS human experience

World Culture Travel Guides

Wednesday, October 9, 2024

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JESSICA MCGLORY FOUNDER & CEO, GUARANTEED

BACKGROUND

Jessica McGlory is the Founder and CEO of Guaranteed, a tech-forward startup transforming the end-of-life healthcare experience from terminal prognosis through bereavement.

Inspired to start the company from the personal experience of being her father's caregiver during his time in hospice care, Jessica came up with the idea of a tech-enabled hospice care delivery model that dedicates personalized support to both the patient and the family.

Prior to Guaranteed, Jessica helped grow customer-centric brands like Bombas as an early-stage startup operator

TOPIC

LETS IMPLEMENT HEALTH EQUITY IN HOSPICE

- STRATEGIES TO ENSURE HEALTH EQUITY
 IS PRESENT THROUGH THE
 ORGANIZATION
- HOW TECHNOLOGY CAN BE LEVERAGED
 TO ENSURE HEALTH EQUITY





The Clinical Journey

Thursday, October 10, 2024

7:00 a.m 8:00 a.m.	Group Breakfast / Vendor Time		
8:00 a.m 8:15 a.m.	Day 2 - Welcome		
8:15 a.m 9:45 a.m.	Keynote Speaker Tani Bahti Reconnecting to our Core: Our heart, our humanity and our voice		
9:45 a.m 10:00 a.m.	Break/Vendor Time		
10:00 a.m 11:00 a.m.	Jason Cleland & Angela House Is Discomfort with Deprescribing Putting Patients in Jeopardy Island Ball Room *	Jackie Palmore Let's Talk Palliative Care: Past, Present and Future Gulf Room *	
11:00 a.m 11:15 a.m.	Break / Vendor Time		
11:15 a.m 12:15 p.m.	Shelley Henry Mastering Hospice Documentation Island Ball Room* Laurel Bowman Veteran's Issues Gulf Room*		
12:15 p.m 1:45 p.m.	Lunch Speaker Jim Parker Hospice: The Next Generation		
1:45 p.m 2:00 p.m.	Break / Vendor Time		
2:00 p.m 3:00 p.m	Palliative Care Round Table: AHPCO & Palliative Care		
3:15 p.m 4:00 p .m.	Prepare for Departure for Marina Note you will need transportation to the Marina. See Craig or Suzie if you need transportation		





Clinical Journey Travel Guides

Thursday, October 10, 2024

Key Note Speaker

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TANI BAHTI OWNER, PATHWAYS EOL

BACKGROUND

Tani Bahti, RN, CT, CHPN, a nurse for over 48 years, has spent most of her nursing career focusing on improving end-of-life care. Recognizing how fear, misinformation and lack of information can negatively impact decision-making and the dying experience, she wrote and produced the award-winning video "Living Through Dying - The Struggle for Grace," is the author of Dying to Know - Straight Talk About Death & Dying and the producer of the "Straight Talk Series on End of Life Issues."

A frequent speaker for professional and lay groups, Tani promoted clinical training programs for medical and nursing schools and hospice volunteers. She continues to expand her work through community collaboration and national consultation to seek ways to improve end-of-life education, thereby improving end-of-life care

TOPIC

RECONNECTING TO OUR CORE:
OUR HEART, OUR HUMANITY AND
OUR VOICE

OBJECTIVES:

- REAWAKEN THE ESSENTIAL ELEMENTS THAT UNDERPIN EXCEPTIONAL HOSPICE CARE
- IDENTIFY WAYS IN WHICH WE TRANSFORM OURSELVES AND OTHERS IN OUR WORK
- EXPLORE WAYS TO REGENERATE THE CORE VALUES AND VISION OF HOSPICE CARE



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Jackie Palmore, BSN,RN, CHPN

BACKGROUND

Jackie Palmore has 35 years combined experience in hospice and palliative care. An exciting part of her nursing career was the opportunity to implement the first hospice prison program for the State of Alabama in 2001, training volunteer inmates to care for dying inmates.

She is passionate about education when it comes to hospice and palliative care. She is an End of Life Nurse Educator and has an advanced certification in hospice and palliative care.

She has been with UAB's Center for Palliative and Supportive care for 20 years in her role as a Palliative Care Coordinator.

TOPIC

LET'S TALK PALLIATIVE CARE: PAST, PRESENT, AND FUTURE

- Participants will gain knowledge of the history of palliative care.
- Participants will identify current and future trends in palliative care
- Participants will be able to identify barriers and challenges to palliative care



Clinical Journey Travel Guides

Thursday, October 10, 2024

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ANGELA HOUSE, RPH, MS, BCPS MANAGER, **FORMULARY** DEVELOPMENT. **OPTUM**

BACKGROUND

Angela House is a clinical pharmacist and Manager of Formulary Development for Optum Hospice Pharmacy Services. She graduated from The Ohio State University College of Pharmacy in 2000. She is a 2020 graduate of the Master of Science in Palliative Care program at the University of Maryland.

In addition to being a Board-Certified Pharmacotherapy Specialist, Angela completed a traineeship in Pain Management and Palliative Care through the ASHP Foundation.

TOPTC

IS DISCOMFORT WITH DEPRESCRIBING PUTTING PATIENTS IN JEOPARDY

OBJECTIVES:

- Identify at least 3 objective measurements that determine increased likelihood to use an inhaler correctly
- · Apply the BUILD model to patient medication deprescribing conversations
- · List at least 3 clinically validated tools or calculators for medication appropriateness

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JASON CLELAND, PHARMD, **BCHP PHARMICIST OPTUM**

BACKGROUND

Jason Cleland is a clinical pharmacist with Optum Hospice Pharmacy Services and has been with the organization since 2010. He has more than 19 years of experience as a licensed pharmacist in the state of Ohio, with 14 years of that as a clinical pharmacist consultant in hospice and palliative care.

Jason has a Doctor of Pharmacy degree from Ohio Northern University and is a Board Certified Geriatric Pharmacist. He is a member of the American Society of Consultant Pharmacists, He also was selected as a participant and group lead for UnitedHealth Group's Emerging Leadership Program.

CO-PRESENTER WITH

Come Away Me With Me PASSPORT TO SUCCESS

CONCURRENT SESSION



Bring a bottle of wine or champagne (\$15 minimum value) and enter it into The Wine Pull.

\$20 ticket gets a pull for a great bottle of Vino

Clinical Travel Guides

Thursday, October 10, 2024

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Laurel Bowman, RN, BSN Founder and CEO of VetLinx

BACKGROUND

Laurel Bowman, RN, BSN began her career as a certified nurse aide for nine years before becoming a registered nurse. The past twenty-three years as a nurse have been dedicated to hospice and palliative care and leadership roles. Her experience includes management, program design and development, project management, and Veteran outreach.

Laurel began working with military families in 2008 by becoming an accredited volunteer service officer which allows her to represent Veterans before the Department of Veteran Affairs.

She is the Founder and Chief Executive Officer of VetLinx, a 501c3 all-volunteer non-profit, whose mission is to connect veterans to community resources and collaborate with community leaders to help fill the gaps in service to Veterans through projects and events. VetLinx was originally formed in 2010 when Laurel proposed to establish a Community Partnership Program for Veterans to the Department of Veteran Affairs. This program was one of five projects that were funded in the United States by the VA's "Reaching Out" grants.

In 2014 and 2015 Laurel was requested to accompany a small group of Vietnam Veterans on their long journey back to Vietnam after forty-plus years. Laurel currently serves as the Executive Director of Aveanna Hospice in Hendersonville, TN.

TOPIC

THE VETERAN EXPERIENCE: WHAT MAKES SERVING THEIR END-OF-LIFE CARE SO DIFFERENT

OBJECTIVES:

- DESCRIBE THE UNIQUE ISSUES
 FACED BY VETERANS
- DISCUSS THE NEED FOR ACCESS TO RESOURCES FOR VETERANS
- BETTER UNDERSTAND HOW TO NAVIGATE THE VA SYSTEM IN TERMS OF REFERRALS AND RESPONDING TO VETERAN NEEDS

CONCURRENT SESSION

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SHELLEY
HENRY, RN,
CPHRN, CHPN
PRESIDENT,
OWNER AMITY
GROUP

BACKGROUND

Shelley Henry, RN, CPHRM, CHPN, is a distinguished leader in hospice nursing with over 22 years of experience. From caregiving to executive roles, she's renowned for her unwavering advocacy and innovative approach to end-of-life care.

As Owner and President of The Amity Group, she leads a pioneering staffing firm dedicated exclusively to serving hospice organizations. Shelley's contributions extend beyond writing, as she spearheads initiatives to optimize care delivery.

Shelley embodies excellence, dedication, and compassion, inspiring others to uphold the highest standards of care for those nearing life's end.

TOPIC

MASTERING HOSPICE DOCUMENTATION

- UNDERSTAND THE CURRENT CHALLENGES
 AND DIFFICULTIES WITH
 DOCUMENTATION FACED BY NURSES
- IDENTIFY CONTRIBUTORY FACTORS
 IMPACTING HOSPICE DOUMENTATION
 PRACTICES
- DEVELOP A COMPREHENSIVE ACTION
 PLAN FOR DEVELOPING REQUIREMENTS
 SEAMLESSLY INTO NURSING PRACTICES
- IDENTIFY KEY AREAS CRUCIAL FOR DEVELOPING SUSTAINABLE PRACTICES
- TO SUPPORT LONG TERM CHANGE IN HOSPICE DOCUMENATION PRACTICE



The Clinical Journey Travel Guides

Thursday, October 10, 2024

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Jim Parker, Senior Editor Hospice News Network

BACKGROUND

Jim Parker, senior editor of Hospice News and Palliative Care News, is a subculture of one. Swashbuckling feats of high adventure bring a joyful tear to his salty eye.

A Chicago-based journalist who has covered health care and public policy since 2000, his personal interests include fire performance, the culinary arts, literature and general geekery.

TOPIC

HOSPICE: THE NEXT GENERATION

OBJECTIVE:

IDENTIFY THE FORCES THAT ARE SHAPING THE FUTURE OF HOSPICE CARE AND HOW THE BENEFIT AND THE INDUSTRY COULD CHANGE IN THE YEARS TO COME

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TOPIC

PALLIATIVE CARE ROUNTABLE: AHPCO & PALLIATIVE CARE



Stormy Dismuke, CRNP CEO Shepherd's Cove Hospice



Paige Butler, MSN, CRNP Director of Palliative Care and Hospice Baptist South

- DESCRIBE THE STATUS OF PALLIATIVE CARE IN ALABAMA
- IDENTIFY OPPORTUNITIES TO PROMOTE

 AND ENHANCE PALLIATIVE CARE ACCESS

 IN ALABAMA
- CREATE OBJECTIVES FOR AHPCO TO SUPPORT PALLIATIVE CARE PROVIDERS



Linda Segrest, RN Executive Director Ivy Creek Hospice



Jackie
Palmore,
BSN,RN, CHPN



Sunset Dolphin Cruise

Thursday, October 10

Cruise Departs at 4:30 p.m. Cocktails, wine and beer Heavy hors d'oeuvres

4:00 p.m. Boarding 4:30 p.m. Departure 6:30 p.m. Return



Southern Rose Dolphin Cruise leaves from Happy Harbor Marina.

Once you are onboard you will enjoy a narrative tour of the area waterways and sit back listening to travel tunes as we seek out the bottlenose dolphin.

Transportation is not provided to
Happy Harbor Marina,
27212 Marina Road in Orange Beach

You must have a signed release GO TO:

https://mono.wherewolf.co.nz/cft935



The Path to Success Travel Guides

Friday, October 11, 2024

7:00 a.m 8:00 a.m.	Group Breakfast / Vendor Time
8:00 a.m 8:15 a.m.	Day 3 - Welcome
8:15 a.m 9:15 a.m.	Leana Jo Rogers Alabama Regulatory Update: Top Surveys and Deficiencies
9:15 a.m 9:30 a.m.	Break / Vendor Time / Check out
9:30 a.m 10:30 a.m.	Deanna Heath & Jeri Vaughn Audit Readiness: Are you ready to pick up the tab?
10:30 a.m 10:50 a.m.	Break / Vendor Time / Check out
10:50 a.m 12:20 p.m.	Charles Canaan Palmetto Update
12:20 p.m 12:30 p.m.	Wrap up

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Jo Rogers License & Certification Supervisor ADPH Health Provider Standards

BACKGROUND

Leana Jo Rodgers, known as Jo, has worked as a state surveyor for the State of Alabama for nine years. Jo graduated from Sylacauga Hospital School of Nursing in 1981 and worked in various settings before joining the state Bureau of Health Provider Standards.

Her experience includes 10 years of hospital experience, 10 years in home health, and 14 years of hospice work in both Alabama and Georgia.

Throughout her career Jo has always been a leader in assuring quality patient care and loves to share her knowledge and teach others

Jo has been married to her husband Roger for 38 years. She has 3 children, 4 grandchildren and 3 great-grandchildren.

TOPIC

ALABAMA REGULATORY UPDATE: TOP SURVEYS AND DEFICIENCIES

- PARTICIPANT WILL GAIN KNOWLEDGE OF THE MOST FREQUENT SURVEY DEFICIENCIES CITED BY THE STATE AGENCY.
 - LEARN TIPS FOR ENSURING COMPLIANCE WITH THE COPS FOR THE MOST FREQUENT SURVEY DEFICIENCIES.
- GAIN KNOWLEDGE OF THE UPDATED CMS SURVEY PROTOCOL AND REGULATORY CHANGES.

The Path to Success Travel Guides

Friday, October 11, 2024

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DEANNA HEATH, RN SVP OF CUSTOMER EXPERIENCE KANTIME



JERI VAUGHAN, RN, BSN DIRECTOR OF PRODUCT MANAGEMENT, KANTIME

BACKGROUND

Deanna has been an RN for 25 years. For the last 17 years, Deanna has been in the Home Health field, focusing mainly on hospice.

Deanna has a background in quality and compliance. Deanna has been a KanTime user for the last 5 years. For 2 of those years, Deanna was at the agency level and managed the clinical side of KanTime for an agency with an ADC of approx. 1000. Deanna came to work with KanTime in 2019.

BACKGROUND

Jeri is a graduate of the University of Mississippi. She began working in the healthcare field at the age of 16. After graduating nursing school, she began her leadership career in 2014 when she helped develop an outpatient psychiatric program and then served as the program's Administrator.

After a personal experience with Hospice, she then become an agency Administrator for a large hospice and effectively lead her branch over the next seven years. Currently, she is the Director of Product Management for KanTime where she leverages her expertise to steer the development of post-acute software. hands-on approach empathetic and understanding of the challenges faced by clinical teams sets her apart healthcare industry.

TOPIC

AUDIT READINESS:

ARE YOU READY TO PICK UP THE TAB

OBJECTIVES:

- DESCRIBE THE DIFFERENT TYPES OF CMS AUDITS
- EXPLAIN THE OVERPAYMENT RECOUPMENT PROCESS
- IMPLEMENT PAYMENT PENALTY
 PREVENTION STRATEGIES



GUIDELINES

CE Credit

For contact hours to be awarded, participants must:

- Sign-in for duration of the day
- Be present for all session during the day (partial credit will not be given
- Turn in an evaluation for each day

Photography

Photos will be taken throughout the entire conference.

Registration implies consent to be photographed and permission for AHPCO to use the photos in its printed materials.

Comfort

Comfortable attire is encouraged.

Unfortunately, no venue can provide a temperature that is perfect for everyone. We encourage you to bring a jacket or light sweater if you are cold natured.

The Path to Success Travel Guides

Friday, October 11, 2024

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CHARLES CANAAN

BACKGROUND

Charles Canaan has over 30 years of diverse nursing experience in a variety of healthcare settings, to include inpatient, outpatient, home and organizational settings. His education includes a Bachelor of Science Degree in Nursing from Old Dominion University in Norfolk, Virginia, a Master of Public Health Degree in Health Promotion and Education and a Graduate Studies Certificate in Alcohol and Drug Studies from the University of South Carolina, and a Coding for Health Care Professionals Certificate from Trident Technical College.

He reviews medical utilization data and trends. He currently provides education and consultation to Medicare Part A and Part B providers with learning needs.

TOPIC

PALMETTO REGULATORY UPDATE

OBJECTIVES:

- The Learner will be able to define high risk areas for hospice utilization
- The Learner will be able to define high risk areas for Part B spending for hospice
- The learner will be able to define principles for documenting Continuous Home Care
- The learner will be able to verbalize top improper payment errors and action to prevent these errors

AHPCO 2025 ANNUAL CONFERENCE



Save the Date: October 15-17, 2025

We'll be back next year

Under the Big Top

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AHPCO MEMBERS ONLY:

	registration for all 3 days included with AHPCO Membership.
Title: ☐ Dr. ☐ Mr. ☐ Mrs. ☐ Ms.	
Name	Professional License #
Your Name as you would like it on your Name Tag	g·
Company:	AHPCO Member Yes No
Days Attending: ☐Wednesday ☐ Thurs	
Postal Address:	
City / State/ ZIP:	
	Cell Phone:
Email:	
T-shirt size Dietary restrictions	/ requirements
Payment Information Number of	of people registering on this credit card
☐ Check Credit Card ☐ American Express [☐ Mastercard ☐ Visa ☐ Other
Name on Credit Card:	
Card # Sec	urity Code: Exp Date:
Address for Credit Card:	
Signature:	
☐ Full Conference: ☐ Members \$60 ☐ Two Days: ☐ Members \$40 ☐ One Day: ☐ Members: \$2	00 □ Non Members: \$550
\$100 Late Registration	Fee for registrations after September 15, 2024
Reservations We are staying at the wonderful Island House Hotel – A Hilton pr	Complete this form and mail payment to:

Hotel code is AHPCO 2024

Rates available October 8-13, 2024.

Feel free to come early or stay later! If the dates you entered are before or after your group dates, your special rate may not show - just let us know.

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Alabama Hospice & Palliative Care Organization PO Box 26131 Birmingham, AL 35260

Email to admin@alhospice.org

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ADDITIONAL REGISTRATIONS

Title: ☐ Dr.	☐ Mr.	☐ Mrs. ☐ Ms.		
Name			Professional Lic	ense #
Your Name as y	ou wou	ld like it on your Name Tag: _		
Company:				_AHPCO Member 🗆 Yes 🗆 No
Days Attending:		☐Wednesday (Leadership)	☐ Thursday (Clinical)	☐ Friday (Regulatory)
Postal Address:				
City / State/ ZIP	:			
Email:				
Title: ☐ Dr.	☐ Mr.	☐ Mrs. ☐ Ms.		
Name			Professional Lic	ense #
Your Name as y	ou wou	ld like it on your Name Tag: _		
Company:				_AHPCO Member □ Yes □ No
Days Attending:		☐Wednesday (Leadership)	☐ Thursday (Clinical)	☐ Friday (Regulatory)
Postal Address:				
City / State/ ZIP	:			
Telephone:			Cell Phone:	
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ADDITIONAL REGISTRATIONS

Title: ☐ Dr. ☐ Mr.	☐ Mrs. ☐ Ms.		
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Telephone:		Cell Phone:	
Email:			
T-shirt size	_ Dietary restrictions / re	equirements	
Title: ☐ Dr. ☐ Mr.	☐ Mrs. ☐ Ms.		
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Your Name as you wou	ld like it on your Name Tag: _		
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City / State/ ZIP:			
Email:			
T-shirt size	Dietary restrictions / re	equirements	

